

Tour Company Policy Outline

Please read this policy carefully so that you can accept it upon booking our tour.

Basic Tours

Tour Duration

- 4, 6 or 8 hours

Destination and itinerary

- The customer will be allowed to add one requested spot to the itinerary, and the rest of the places are tour guide's selection. One day tour usually takes 4-5 places depending on the schedules.

Group Size

- The group size cannot exceed 9 people per day

Important Information

- There is a non-refundable deposit of ¥35,000 at the time of booking
- The deposit will count toward your total tour amount
- The remaining amount will be invoiced to the email used to book the travel and must be paid by credit card no later than one week before your tour date
- If the remaining amount is not paid by the deadline, your deposit will be forfeited, and your tour date will be offered to another group
- Each tour is a private experience for just your group. You will not be joined by anyone else other than your guide
- We will pick you up at your hotel, so please provide that information in the form
- We will also ask for your likes, dislikes, or allergies for food and drink
- Since we will enter temples and other structures, please wear socks with shoes that can be removed as entering buildings
- The fee for attractions and admissions are paid by customers

Custom Tours

Tour Duration

- 4, 6 or 8 hours

Group Size

- The group size cannot exceed 9 people per day

Destination and itinerary

- The customer will be able to choose the stops in the itinerary. Please inquire us how the stops will fit into a day. One day tour usually takes 4-5 places depending on the schedules.

Important Information

- **There's an additional charge of ¥15,000 separately from the costs for Regular tours**
- There is a non-refundable deposit of ¥35,000 at the time of booking
- The deposit will count toward your total tour amount
- The remaining amount will be invoiced to the email used to book the travel and must be paid by credit card no later than one week before your tour date
- If the remaining amount is not paid by the deadline, your deposit will be forfeited, and your tour date will be offered to another group
- Each tour is a private experience for just your group. You will not be joined by anyone else other than your guide
- We will pick you up at your hotel, so please provide that information in the form
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- Since we will enter temples and other structures, please wear socks with shoes that can be removed as entering buildings
- The fee for attractions and admissions are paid by customers

Booking and Payment Policy

- Bookings require a non-refundable deposit of ¥35,000
- The deposit counts towards the total cost of the tour
- The remaining balance must be paid by credit card no later than one week before the tour date
- Failure to pay the remaining balance on time will result in forfeiture of the deposit and reallocation of the tour date to another group

Cancellation Policy

- The non-refundable deposit ensures your spot on the tour and covers administrative fees and preparation costs
- In the event of a cancellation, the non-refundable deposit will not be returned
- If you wish to book another date than your original date, you will need to provide a new booking and pay the deposit again towards your new tour date
- In the case of cancellation 7 day prior to the tour, the full amount will be forfeited.

Group Size Policy

All tour groups are limited to a maximum of 9 people, including children, to ensure a pleasant and manageable experience for all participants. Our Van only holds 9 passengers and your guide. This policy helps maintain the quality, safety, and personalization of the tours offered by our company.

Tour Experience

Each tour is meticulously curated to provide a unique and unforgettable experience. Our knowledgeable guides are passionate about sharing the history, culture, and natural beauty of the destinations. The tours are designed to be interactive, informative, and enjoyable, catering to diverse interests and age groups.

Additional Information

We highly recommend bringing comfortable clothing and footwear suitable for the weather and the tour activities. Sunscreen, hats, umbrellas, and bottled water are also advisable,

especially for tours in the hot season. Our guides will provide all necessary information and support to ensure a smooth and enjoyable tour experience.

We look forward to welcoming you on one of our tours and providing an exceptional, enriching experience that will leave you with lasting memories.

You may suggest a place that you would like to visit, and the tour will be changed to meet your request if reasonable. Please note that this may affect the amount of time we have to visit some of the hidden gems promised in the tour due to the amount of other tourists, traffic, and distance.